

Role of an Educator

Enhance performance/create value
Servant Leadership
Continuous Learning
Self Assessment
Consultant
Advocate for the organization (Goals, Safety, Experience, etc.)

Note: we also talked about a version of this for managers: We are creating this program so our educators can bring even more value in their role; how should managers support and leverage educators to bring the most value?

Learning Mgt. Systems

What is an LMS?
Basics Reports
LMS Resources

Developing Learning

Campaigns vs. Classes
Instructional Design Steps
Evaluation Basics
Choosing a Delivery Method
Aligning with Strategic Purpose

Learning Theory

Learning Styles
The Modern Learner
The Modern Learning Mindset
How Adults Learn
Behavior Change Model
Growth Mindset

Educator Skills

Coaching and Feedback
Presentation Skills
Facilitation vs. Training
PPT Basics

**Classroom
Mgt.**

Managing the Dynamics of Energy
Setting the Stage
Norton A/V Basics
Difficult Participants
Choosing a Classroom Arrangement

**Learning
Consultation**

Performance Consulting Model
Impact vs. Activity
How to have a Learning Needs Conversation

**Learning
Methods**

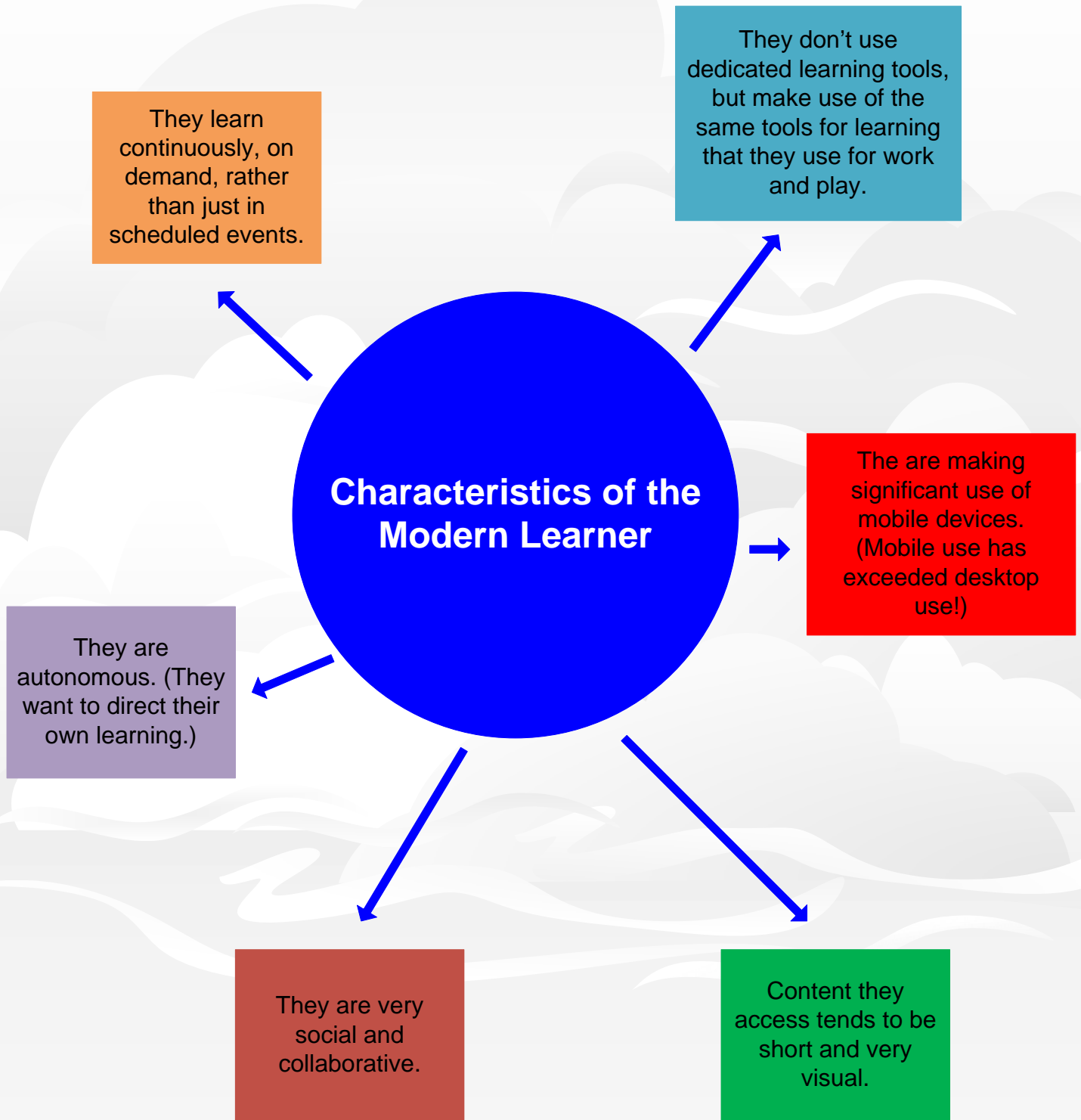
Role Play
On-the-Job Training
Traditional Classroom
Traditional E-Learning
Hands-On Training
Lunch 'N Learns

Social Learning
Audio
Individual Study

**Great
Resources**

NHC Branded Templates
NHC Logos
How to Find Usable Photos
Video Resources
Music and Sounds
Websites

Books about Learning



How People Learn at Work:

- Knowledge Sharing (88% see this as “highly valuable”)
- Searching the Web (85% see this as “highly valuable”)
- Conversations and Meetings (79% see this as “highly valuable”)
- Professional Networking (75% see this as “highly valuable”)

Alternatively, only 38% saw Company Training and E-Learning as “highly Valuable.” In fact, 60% said it was “unimportant or of little value.”